

Delivery Method Definitions - Courses are offered in a variety of formats and delivery methods to meet customer needs and help reduce customer travel and living expenses. These formats include:

Self-paced eLearning

Self-paced eLearning provides the flexibility to learn at your pace, at your place, while still delivering the high level of quality instruction you expect from GENBAND. Self-paced courses are available online (Web) or on CD-ROM by request.

Hands-in eLearning

Hands-in eLearning is online learning facilitated in real time by an instructor. This cutting-edge delivery method also allows a student to complete exercises on working GENBAND equipment from your own location. The benefits of hands-in eLearning include:

- Hands-in exercises provide you with a lab experience that closely mirrors traditional Hands-on training.
- Two-way voice over the Internet enables you to ask questions and receive answers instantaneously, just like traditional instructor-led training.
- You avoid travel and living expenses by completing this training at your home, office, or a designated PC lab.
- Training can be completed from any location in the world that has Internet access.

Leader-led Hands-on

Instructor-led Hands-on training provides classroom and lab instruction, including access to GENBAND equipment to perform hands-on exercises.